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May 13, 2008

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached is a revised tariff page filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13. MISCELLANEOUS SERVICE ARRANGEMENTS
2nd Revised Page 11.1.2

The purpose of this filing is to modify the terms and conditions of the Residence Retention and Reconnect offer in Section A13.14.

If you require additional information, please call Joan Gage at (813) 483-2520.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

DMC:rt
Attachments

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.3 Rates (Continued)

d. Credit Offers

(1) Residence Retention and Reconnect Offer

Verizon Florida LLC may offer residence customers who either disconnect or attempt to disconnect their telephone service a one time benefit of either \$25 or \$50, that may either take the form of a gift card or bill credit.

Eligible customers who contact or are contacted by the Company with repair issues may receive the \$25 benefit. (C)

Eligible customers who disconnect may receive the \$50 reconnect benefit. (C)

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers to qualifying customers must be redeemed prior to the expiration date specified in the offer.

The offers are not available to customers disconnecting dial tone service for seasonal service.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

The offers are not available to customers who are in the control group of the repair trial which is being conducted between April 17, 2008, and September 17, 2008. The trial is tariffed in Section 2.11. (N)
 (N)

(D)

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d. Credit Offers

(1) Residence Retention and Reconnect Offer

Verizon Florida LLC may offer residence customers who either disconnect or attempt to disconnect their telephone service a one time benefit of either \$25 or \$50, that may either take the form of a gift card or bill credit.

Eligible customers who ~~change their local service from another provider to Verizon, or who contact Verizon to disconnect their service but ultimately retain Verizon, or who~~ contact or are contacted by (C) the Company with repair issues may receive the \$25 benefit.

Eligible customers who disconnect may receive the \$50 reconnect benefit. (C)

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers to qualifying customers must be redeemed prior to the expiration date specified in the offer.

The offers are not available to customers disconnecting dial tone service for seasonal service.

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(N)

~~(M) Material relocated to Page 11.1.3.~~

(D)